



Inomedic
HEALTH APPLICATIONS

Workers' Compensation Program

Why is Workers' Compensation Important?

- Workers' Compensation covers medical expenses and pays a portion of wages lost while a worker recovers from a workplace injury or occupational disease.
 - As a contractor providing services at Hanford, IHA and our teaming partners are covered by the DOE's self-insured Workers' Compensation Program.
 - As an employee of IHA, AnovaWorks or JesTech you all have the same rights and responsibilities as other workers in the State of Washington.

IHA Workers' Compensation Provider

- Our Workers Compensation Program is operated by **Penser North America**, a third-party administrator.
 - Pensure ensures that our company follows all the rules and regulations set forth by the State of Washington.
 - They will work directly with you to help you through the process and get you mended and back to work.
- **Penser North America** Contact Information

Corporate Office

Penser North America, Inc.
700 Sleater-Kinney Road S.E., Suite #B, 170
Lacey, Washington 98503
Tel: (360) 455-4128
Fax: (360) 455-0377
Toll Free: (888) 437-5582

Richland Office

Penser North America, Inc.
1802 Terminal Drive
Richland, Washington 99354
Tel: (509) 420-7290
Fax: (509) 420-7289
Toll Free: (866) 736-7394

General Email: info@pensernorthamerica.com

Client Email: customerservice@pensernorthamerica.com

IHA Workers' Compensation Procedure

Purpose

The purpose of the IHA Worker's Compensation procedure is to outline the actions to be taken when an on-the-job, work-related injury/illness or potential exposure occurs. This procedure is applicable to all IHA employees and subcontract employees as applicable. This procedure will also ensure that all IHA employees who experience an on-the-job injury and/or illness receive immediate care and that all reporting requirements are met.

Resources

Your Manager/Supervisor

- In the event of injury, employee is to immediately (or within 24 hours) report to:
 - Your manager
 - Your manager designee
 - Single Point of Contact (SPOC)
 - Emergency Preparedness (EP) Specialist
- These individuals will ensure prompt rendering of first aid/medical attention.
- If further treatment is required, the employee will be instructed to see their personal physician.

Workers' Compensation Procedures

Contact the IHA OMS point of contact for questions on how to file a claim form and claim processing.

- IHA OMS POC: Lisa Stoddard / Phn: 509-376-9070.

Additional guidance is available on the IHA SharePoint

- OMC-MA-070C - Reporting, Investigating, and Managing Occupational Injury-Illness

Human Resources Contacts

IHA HR: Winsome Powell

- Phone: (757)722-7575
- Email: winsome.powell@ihamedical.com